



OPEN MEETING

REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION MOBILITY AND VEHICLES COMMITTEE

**Wednesday, April 6, 2022 – 1:30 PM
Board Room/Virtual**

Laguna Woods Village owners/residents are welcome to participate in all open committee meetings and submit comments or questions regarding virtual meetings using one of two options:

1. Join the Committee meeting via a Zoom link at: <https://us06web.zoom.us/j/93335974508> or by calling 669-900-6833 Access Code: 933 3597 4508
2. Via email to meeting@vmsinc.org any time before the meeting is scheduled to begin or during the meeting. Please use the name of the committee in the subject line of the email. Name and unit number must be included.

NOTICE AND AGENDA

This Meeting May Be Recorded

1. Call to Order
2. Acknowledgement of Media
3. Approval of the Agenda
4. Approval of Meeting Report for February 2, 2022
5. Chair's Remarks
6. Member Comments (Items not on the Agenda)
7. Response to Member Comments
8. Director's Report
 - 2022 Ridership
 - Delivery of New Vehicles (2021 CIP)
 - 2022 CIP Vehicle List

Items for Discussion:

9. None

Items for Future Agendas:

- Alternative Fuel Vehicles

Concluding Business:

- Committee Member Comments
- Date of Next Meeting: June 1, 2022 at 1:30 p.m.
- Adjournment

*A quorum of the GRF Board or more may also be present at the meeting.

Don Tibbetts, Chair
Robert Carroll, Staff Officer Telephone:
949-597-4638

**REPORT OF REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
MOBILITY AND VEHICLES COMMITTEE**

Wednesday, February 2, 2022 – 1:30 p.m.
Laguna Woods Village Community Center Board Room
24351 El Toro Road, Laguna Woods, CA 92637

MEMBERS PRESENT: Don Tibbetts (Chair), Egon Garthoffner, Maggie Blackwell, Jim Cook, Cush Bhada, Margaret Bennett, Elsie Addington, Maggie Blackwell

ADVISORS:

MEMBERS ABSENT: Pearl Lee

OTHERS PRESENT: Juanita Skillman, Debbie Dotson

STAFF PRESENT: Robert Carroll, Francisco Perez, Liz Cortez

1. Call to Order

Chair Tibbetts called the meeting to order at 1:32 p.m.

2. Acknowledgment of Media

No media was present.

3. Approval of the Agenda

Agenda was approved by acclamation.

4. Approval of Meeting Report for

The regular meeting report of December 1, 2021 was approved by acclamation.

5. Chair's Remarks

Chair Tibbetts introduced and welcomed Robert Carroll as the new Director of General of Services.

6. Member Comments (Items Not on the Agenda)

None

7. Response to Member Comments

None

Reports

8. Director's Report

Staff provided the committee with a current overview of the Transportation ridership for the year 2021 in comparison to year 2020. Fixed Route ridership has been relatively steady over the last three months. Numbers are anticipated to increase as events begin to be reinstated and stores and businesses continue to open. The Wellness Route, for medical destinations, continues to be utilized the most by residents. Journey ridership has continued to steadily increase in number of rides since fourth quarter of 2020 and the beginning of 2021, with rides averaging 587 in fourth quarter of 2021. BOOST ridership increased substantially in July 2021 and stayed relatively the same since November 2021. In mid-June 2021, hours were extended in the evenings to accommodate the opening of the Village.

Staff also provided a map of Laguna Woods Transportation boundaries. Staff is following guidance from County/State mandates for mask requirements in public Transportation as it relates to COVID-19 restrictions.

The committee was provided with an overview of the surplus GRF vehicles sent to auction. To date, the vehicle sales has brought in roughly \$170,000.

In addition, the committee was informed of the delivered vehicles per 2020 and 2021 capital approved purchases. Out of the 33 vehicles purchased per the 2021 Capital approved budget, 20 have been delivered. The delay in new vehicle deliveries is a result of a worldwide chip shortage.

Items for Discussion

9. None

Items for Future Agendas:

- **Alternative Fuel Vehicles**

Concluding Business:

10. Committee Member Comments

None

Report of GRF Mobility and Vehicles Committee Meeting
February 2, 2022
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11. Date of Next Meeting – Wednesday April 6, 2022 at 1:30 p.m.

12. Adjournment

The meeting was adjourned at 2:00 p.m.

Don Tibbets
Don Tibbets (Feb 15, 2022 09:37 PST)

STAFF REPORT

DATE: April 6, 2022
FOR: Mobility and Vehicles Committee
SUBJECT: General Services Director's Report

RECOMMENDATION

Receive and file report.

BACKGROUND

At each meeting of the Mobility and Vehicles Committee, the General Services Director provides information related to the Village transportation program and the operational costs of the Village vehicle maintenance program. The reports are varied each meeting and are submitted to the Committee to provide a broad spectrum of information on a variety of topics.

DISCUSSION

The Bus transportation system consists of the following three programs:

The **Fixed Route** service also known as the **Easy Rider** provides transportation for residents through neighborhood fixed routes and commercial fixed routes. A total of nine 18 passenger shuttle buses are used for this program.

Laguna Woods Village **Journey** program provides curb-to-curb transportation for preapproved residents with medical needs. Residents schedule their rides in advance by calling the Transportation office. Journey drivers are employed by Village Management Services. One shuttle bus is used for this program.

BOOST on-demand rideshare is a contractual partnership with Lyft Inc. BOOST services Laguna Woods Village residents when the Fixed Route service is not operating. Residents can schedule a ride via mobile application or by calling the Transportation office. Drivers are contracted through Lyft Inc. and use their personal vehicles.

Ridership trends of Laguna Woods Village Transportation programs for the period of January 2022 through February 2022

Total number of individual riders or users: (monthly average)
Easy Rider: 429
Journey: 82

Total number of trips: (monthly average)
Easy Rider: 5,570
Journey: 572
BOOST: 316

When residents and their guests ride the Village buses or utilize the Journey or BOOST programs, their trips are tracked. Each time a rider enters a bus, the RFID chip on their Identification Card records a 'trip.' Trips provided through the Journey program are tracked by the 'Ride Now' scheduling software. Trips provided through the BOOST rideshare program are tracked by data provided by Lyft Inc.

Ridership Data and Trends

Ridership trends for the Easy Rider fixed route, Journey program, and BOOST program were significantly affected by State required COVID-19 social distancing practices.

Easy Rider Fixed Route System

Beginning March 21, 2020 the Fixed Route program reduced its operating hours to Monday through Friday 9 to 5 p.m. to adjust to COVID-19 social distancing requirements. Since the reduction of operating hours, ridership decreased in March 2020 and has stayed the same for the remainder of the year. Ridership prior to the decrease in March 2020 was at 9,628 trips for the month of February 2020. Currently, ridership is averaging at 5,570 trips for the first two months of 2022. Additionally, the current monthly average of users is 429 users. See attachment #1.

Journey Program

Journey continues to operate Monday through Sunday with its hours operating from 8 to 4 p.m. Ridership decreased in March 2020, with a gradual increase beginning third quarter of 2020. Presently, the average number of completed rides has increased with a monthly average of 572 completed trips January through February 2022. See attachment #2.

BOOST Program

Beginning March 24, 2020 BOOST reduced its operating hours to Monday through Friday 7 to 9 a.m. only. All weeknight and weekend hours were suspended in response to the Governor's Stay at Home order and the closing of all Clubhouses and activities. Subsequently, BOOST trips decreased substantially in 2020 and into the first half of 2021 to a monthly average of 40 trips. Beginning in 2022, Boost ridership increased with an average of 316 trips per month for January and February 2022. See attachment #3.

In late March 2021, Boost' operating hours extended to Sundays for transportation to Church. In mid-June 2021 after the reopening of the Village Clubhouses, operating hours for BOOST extended to include evenings and weekends. Current Boost hours are:

- Monday through Friday 7 to 9 a.m. and 5 to 10 p.m.

- Saturday 8 a.m. to 10 p.m.
- Sunday 8 a.m. to 5 p.m.

Destination Shopping Program

Destination Shopping program has been suspended beginning March 2020 and continues to be suspended until further notice.

Prepared By: Robert Carroll, Director of General Services

ATTACHMENT(S)

- ATT-1: Easy Rider Year to Date Ridership
- ATT-2: Journey Year to Date Ridership
- ATT-3: BOOST Year to Date Ridership
- ATT-4: Laguna Woods Village Transportation Boundaries
- ATT-5: 2021 Capital Vehicle List
- ATT-6: 2022 Capital Vehicle List

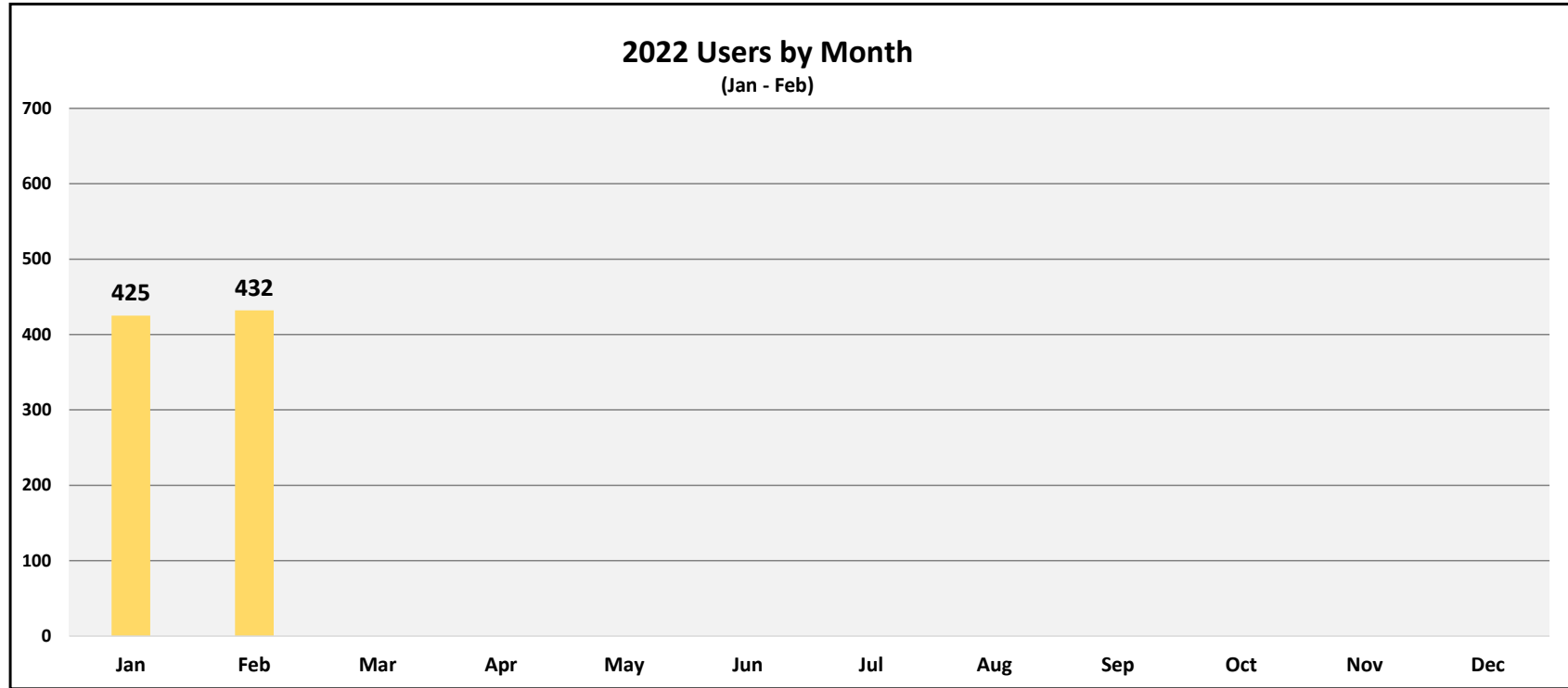
Fixed Route Ridership by Trips



**February 2020 ridership was 9,628 trips*



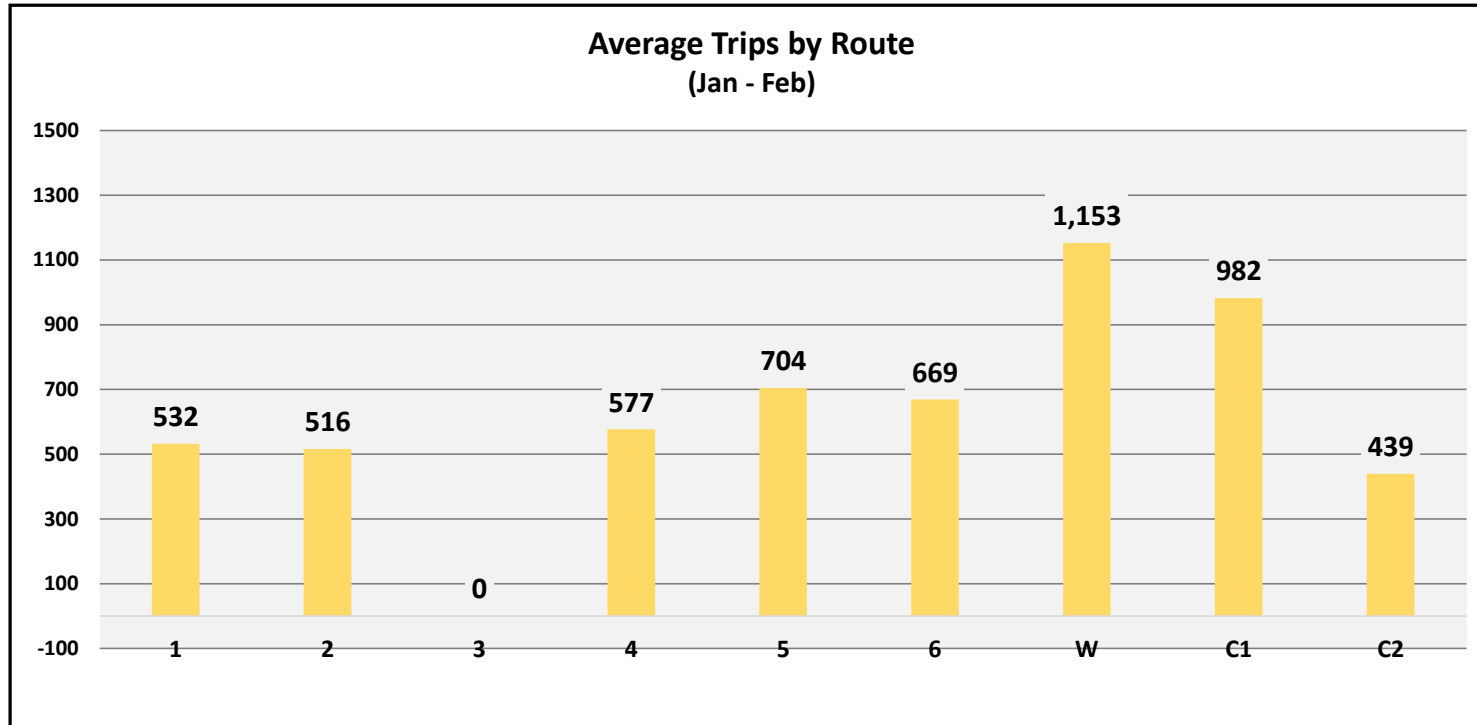
Fixed Route Ridership by User



**February 2020 ridership was 636 users*



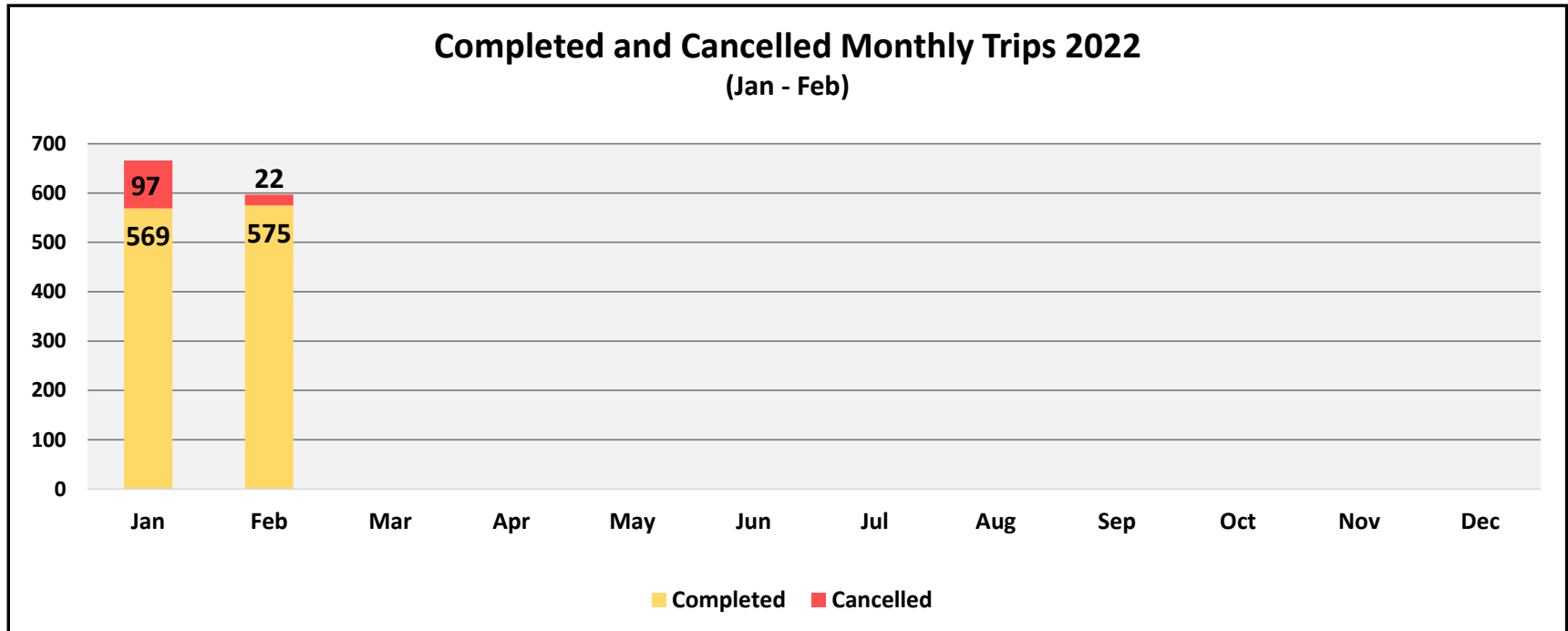
Fixed Route Ridership 2022



**Route 3 was temporarily suspended beginning mid July 2021*



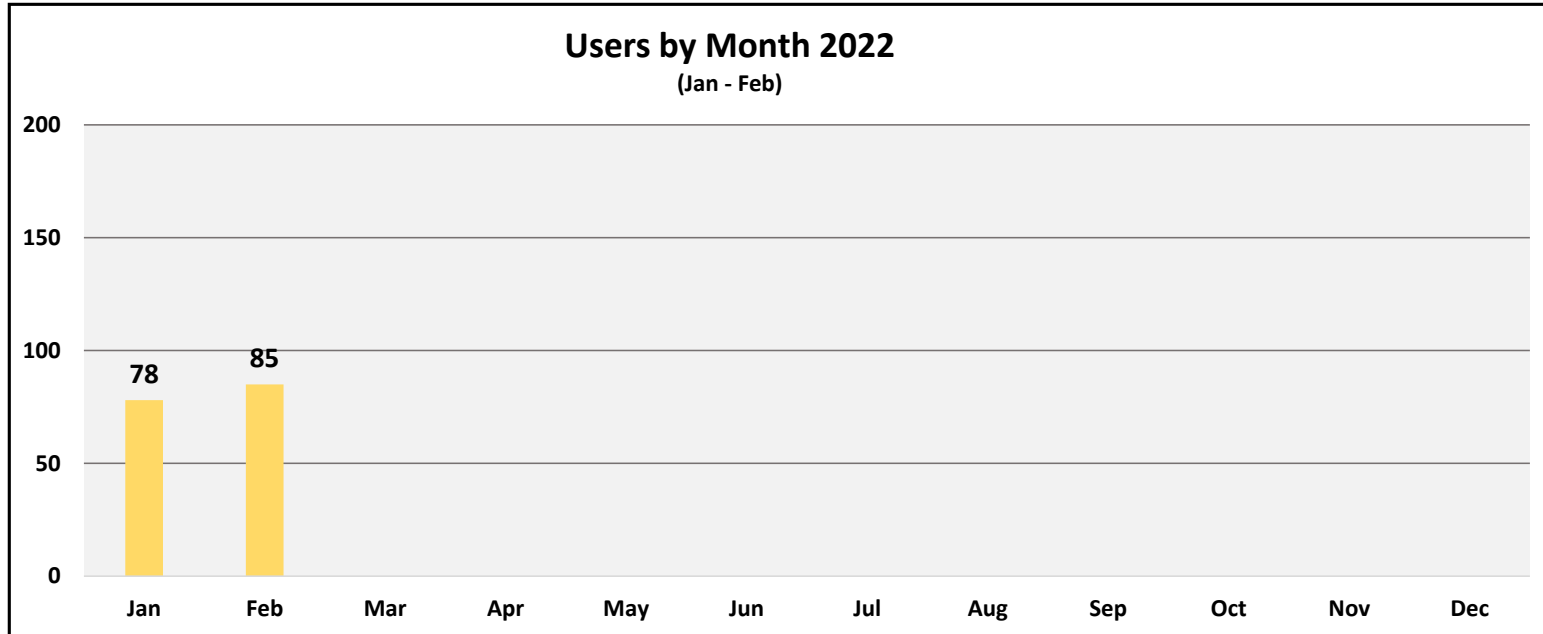
Journey Ridership by Trips



**February 2020 ridership was at 300 trips*



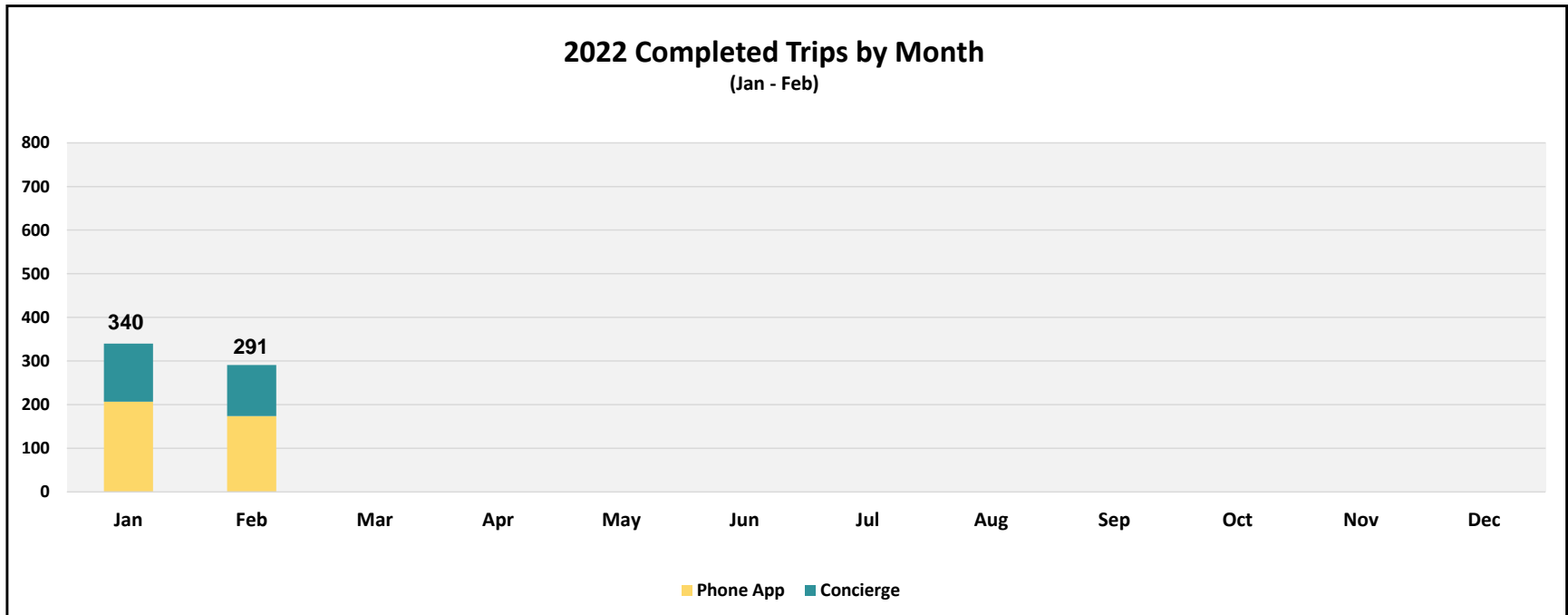
Journey Ridership by User



**February 2020 ridership was at 124 users*



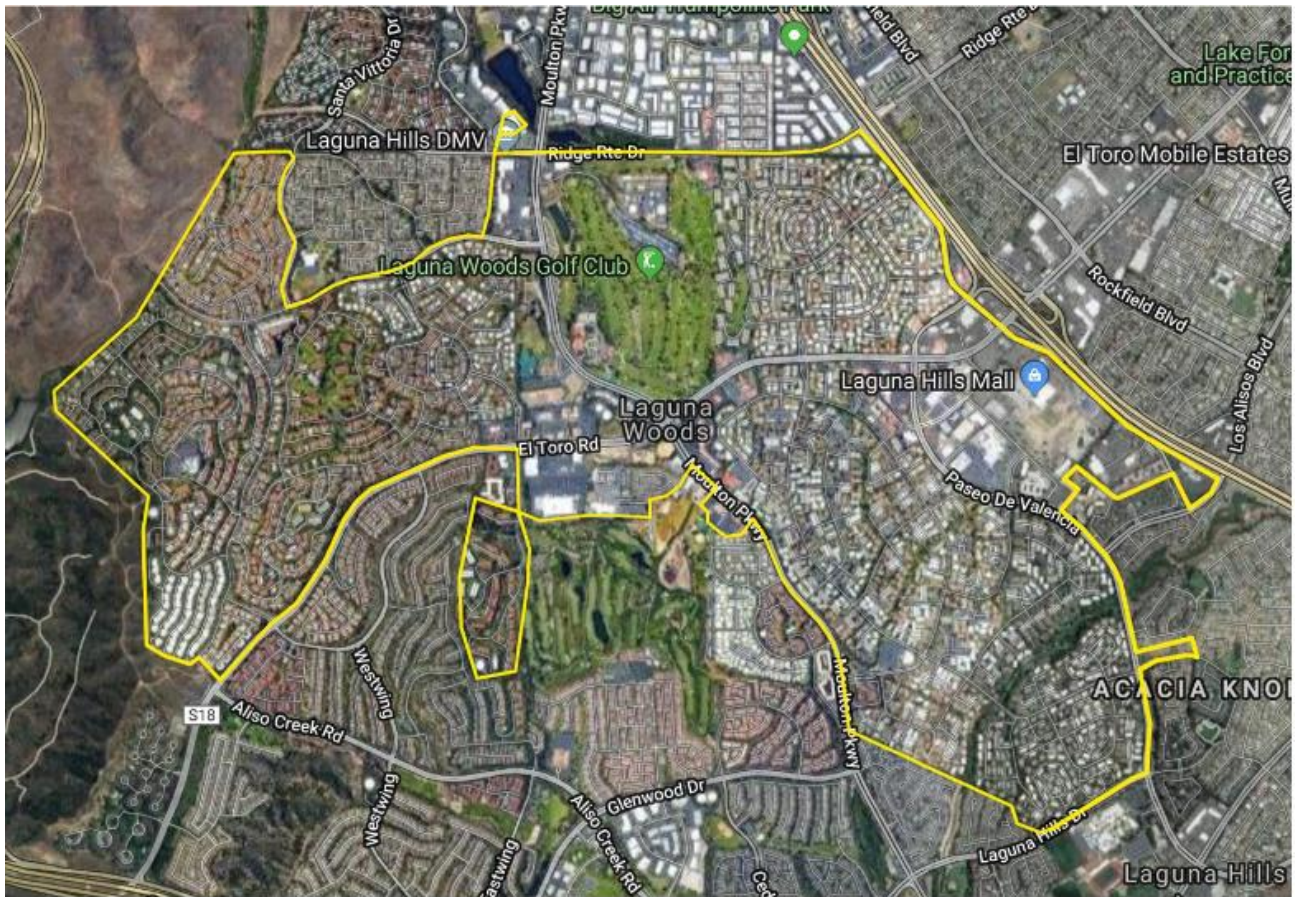
BOOST Ridership by Scheduling Method



**February 2020 ridership was 703 trips*



Laguna Woods Village Transportation Boundaries





2021 CAPITAL VEHICLE LIST

Vehicles Received

JP210340000	Security Vehicle (4)
JP210330000	Transportation Bus
JP210310000	Misc Vehicle Purchases (F350 Dump Truck)
JP210370000	Standard Pickup Truck (3 of 5)
JP210360000	F-250 Crew Cab (3)
JP210380000	Utility Vehicles (8)
JP210390000	Equipment Trailer (3)

Vehicles Pending Delivery

JP210350000	F-250 Truck (4)
JP210370000	Standard Pickup Truck (2 of 5)
JP210310000	Misc Vehicle Purchases (F350 Dump Truck)
JP210320000	Work Van (4)



2022 CAPITAL VEHICLE LIST

Vehicles		
JP220370000	Misc Vehicle Purchases	200,000
JP220380000	Transportation Bus	200,000
JP220390000	Standard Pickup Truck (7)	175,000
JP220400000	Work Van (4)	160,000
JP220410000	Security Vehicle (4)	140,000
JP220420000	F-150 Truck (4)	140,000
JP220430000	F-250 Crew Cab (3)	126,000
JP220440000	Utility Vehicles (8)	120,000
JP220450000	Equipment Trailer (3)	45,000
JP220460000	Add: F250 Crew Cab	42,000
JP220470000	Add: Utility Vehicles (2)	30,000
JP220480000	Add: Small Pickup Truck	25,000
JP220490000	Add: Equipment Trailer	15,000
TOTAL		\$1,418,000